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## **Our Drivers**

Euro Liners Drivers join us with previous experience of providing a high standard of service to their passengers, every driver goes through the Euro Liners programme to ensure that they understand the Euro Liners philosophy for Service, and to show them how we are able to offer a higher standard of customer service.

We obtain an Enhanced Disclosure and Barring Service (formerly CRB) check for each driver. We explain the Importance of preparation and planning before each Journey to ensure that they fully understand the reason you are travelling and what you expect from Euro Liners. We also ensure that they are familiar with the principal routes to popular destinations as well as regular journeys for our existing customers. Our support team also ensures that we fully understand the customer's programme so that the Drivers receive the best possible information about the journey.

A vehicle safety check is an essential part of every Driver's routine. Before leaving our garage, each vehicle is safety checked by the Driver who undertakes a written point check of the vehicle. This together with the cleaning routine that we operate ensures that you will travel in comfort in a safe and well-presented vehicle.